



## The Groutsmith

6300 Enterprise Lane  
Suite 202  
Madison, WI 53719

### PREPARATION AND AFTER CARE:

**FLOOR CLEANING and/or SEALING-** Prior to our arrival, owner agrees to move as much as possible off the tiled floors that are to be cleaned and/or sealed. Owner will be responsible for moving all small, delicate, and breakable items. Larger furniture and some heavy items can be moved around in the room by our technicians during the work process. Some very heavy items and unmovable items can be left in place and the work done around them. Typically, we do around appliances, but if the owner moves the appliance or accepts responsibility for any damages to/or caused by moving the appliance, our technician will move them within reason. We will not disconnect water, gas, or drain lines from appliances. Owners should stay off wet and slippery tiles floors during the process to avoid accidents. Once the work is completed, owner should stay off newly sealed grout joints for a minimum of four hours. Floors can be damp mopped after 48 hours with our Routine Clean Gold formula. Floors should not be heavily scrubbed or flooded with water for a minimum of 30 days after completion.

**FLOOR REPAIRS** – Repaired or replaced floor tile and grout and newly rebonded tile should not be walked on for a minimum of 72 hours.

**SHOWER REPAIRS and/or SEALING** – Do not use the shower 24 hours prior to and five days after completion of the work. Note: If Micron Coat is applied to the floor, you should **NOT** use the shower for 7 days after the application.

**\*\*All shower beds and shower pans hold some moisture. If yours is holding an excessive amount or if your shower floor does not fully drain and/or water ponds in areas.... you WILL have to touch up the sealer periodically. (Touch-ups are not a warrantied service in this case.)**

**\*\*Grout repairs are not guaranteed. There may be hidden issues that caused the necessary grout repair in the first place. We will revisit for free, one time, to analyze our grout repair work. Be advised that you may need to contact a tile contractor/remodeler to correct the underlying problem as it might need more work than The Groutsmith can do.**